Explanation of procedures:

* Our software runs on our own hardware hosted in a datacenter in Rotterdam (<http://www.i3d.nl/>) This datacenter has an access control system at the front doors and to the specific areas.
* Our system engineers need to call in first before the access system grants their cards.
* Fire safety in the data center is provided by a reduced oxygen mixture in which people in the area can still breathe, but fire cannot occur.
* There are three different data connections from the data center, each from a corner of the building to another internet network node.
* Our servers are connected to a Cisco 5520 firewall.
* All our computer systems and our network components are redundant.
* Our programmers and system engineers use VPN connections only.
* All our employees have signed a separate confidentiality agreement apart from their employment contract.
* Our application runs on HP blade servers (with 24x7, 4h support contract) on a VMWare ESX with a VEEAM backup procedure.
* Our website is separated by a loadbalancer over various webservers. These webservers connects to an i-SCSI harddisc array.
* The databases are MS-SQL. The individual databases are back upped off-site on a daily basis.
* Our application is developed in ASP.NET by our own software engineers together with nearshore engineers from Romania.
* Our application has a SSL connection.
* Compete IT | Solutions Ltd is ISO27001 licensed. (<http://nl.wikipedia.org/wiki/ISO/IEC_27001>)

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